



eMAM Bug Fixes Doc

eMAM Version 5.3

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INTRODUCTION

eMAM™ is media asset management software, allowing you to tap into the power of your digitized information. This dynamic software is customized to suit your individual asset management requirements. We have taken a groundbreaking approach to create a flexible, feature-rich, and modular digital asset management platform. As per our continued endeavor to give our customers feature rich and stable product, we have released our latest version eMAM 5.3, updated from our current version of eMAM 5.2.

eMAM is a powerful Media Asset Management (MAM) platform designed to organize, tag, search, collaborate, approve, distribute and archive digital content. eMAM systems range from small workgroups to large enterprise installations, on premise or in the cloud, capable of managing complex workflows from any web browser.

PREVIEW OF eMAM 5.3 RELEASE

We proudly roll out our latest eMAM version 5.3 enriched with some exciting new features and enhancements. Few of the major highlights include eFeeder, packaged asset delivery using ATEME TITAN, stitch & deliver using Elemental MediaConvert, improved editing tools like Adobe panels, Apple FCP extension, improved options in Admin Tools page, Browse, Category & Project widget, improved search, instant asset, additional storage and archive options, better control with Workflow dashboard, batch user import, asset metrics, , signed URLs, encryption and much more.

Please refer [Release Notes eMAM Version 5.3](#) for detailed info on the latest features and enhancements.

This document highlights various bugs fixed with this eMAM 5.3 release to improve performance and user experience.

BUG FIXES IN eMAM 5.3

The following table lists the significant bugs that were fixed in the eMAM 5.3 version with Bug ID and the description of the problem. Updated till patch **5.3.11_16SEP2022**.

| BUG ID | DESCRIPTION |
|------------------------|---|
| 5.3.1_18NOV2021 | |
| 11889 | Storage DNA API change to handle "404 not found" in the response. |
| 11899 | Schedule metadata is not getting updated for PATCH api/v1/assets/{AssetId}/AssetMetadata |
| 11708 | PFR is not working with Storage DNA. |
| 11777 | Timeline Preview not working for sequence with live encoded assets.(036-2909A363-003D) |
| 11814 | SSO not logging "user license exceeded" error |
| 11824 | An error code is being displayed while loading Marker metadata for unit user. |
| 11848 | When we click on the update metadata button, the list value is also getting updated again which is triggering the notification(0EB-2883BE56-004D) |

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| 11863 | Issue with deleting eMAM Project Sequence(1E4-28A7F60F-0050) |
| 11866 | Enable word is duplicated in a message while clicking settings in Player |
| 5.3.2_21DEC2021 | |
| 11935 | Javascript error popups if project widget is not present in Director workspace. |
| 11946 | Missing entries found in resource files in eMAM Director. |
| 11956 | JavaScript error pops up if History widget present in workspace : Error Code:15310101 Error Message:ReferenceError: hideLoader is not defined |
| 11905 | Error while Ingesting - FFMPEG Cloud Only workflow. |
| 11923 | The total duration on the asset metrics page is wrong.(023-293767E5-0007) |
| 11699 | When we maximize the Preview widget the overlay message is no longer displayed on the asset(23B-286D6798-000A) |
| 5.3.3_12JAN2022 | |
| 11979 | Inconsistency in sort order of metadata sets in eMAM Director. |
| 11907 | No content is found while importing a project with more than 1 sequence(03F-290D3E67-0046) (11891) |
| 11957 | Even though the forward option in the eSend is not ticked, they can access the eSend URL from different networks(1BB-29001E49-0027) |
| 11958 | Error at After Effects panel login window.(194-293921CD-0012) (11928) |
| 5.3.4_07FEB2022 | |
| 11726 | Stream option issue when we create Stream file for images , audio and other files |
| 11983 | Exporting marker with certain timecodes hitting server error (14C-296E9D98-0034) |
| 11992 | Delivery notification not working for Stitched delivery (143-2979A50F-0004) |
| 11993 | Signed URL preview not working in Compare widget (2D2-296B396F-0031) |
| 11915 | While exporting sequence version is being exported as new asset in Premiere (11897) |
| 11920 | Error while uploading a new version to a placeholder in 5.3(10-2926C9A8-002F) |
| 11967 | Unable to delete a category associated with category metadata if the sub-category is associated with metadata |

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| 11973 | Manage Users of Admin Tools marks the status of users as Online even if the user is offline (1E4-29685C73-002A) |
| 11974 | Assets queued for restore even when "Include Asset" option is disabled (0DF-29677311-0029) |
| 11975 | Thumbnail deletion not reflecting in DB |
| 11980 | Sequence name with a trailing space getting created as a new file instead of sequence version (195-296F54D4-003A) |
| 12013 | Issue while exporting SRT file from the Marker widget (10E-2989212D-0001) |
| 12003 | Premiere panel preview player issue - player window scrolls on its own (140-29390769-000F) |
| 5.3.5_09MAR2022 | |
| 12038 | Node modules missing in 5.3.4.1 AEFT panel. |
| 12042 | Issue while importing audio asset which only exist in storage using stream option |
| 12045 | eMAMTaskManager: Could not load file or assembly 'Microsoft.Practices.EnterpriseLibrary.Logging, Version=4.1.0.0, Culture=neutral, PublicKeyToken=e44a2bc38ed2c13c' |
| 12035 | Issue while saving markers with 25 FPS videos(1D8-299CA37A-000A) |
| 12015 | Duplicate is not getting detected on AEFT export and the physical file is getting uploaded to the ingest destination(168-298EC8ED-001A) |
| 12016 | Duplicate checking problem with premiere panel export of default assigning of categories to project asset(168-298EC8ED-001A) |
| 12019 | Half selection of categories are not showing in category widget, ingest widget and usergroup management. |
| 11795 | When we try to do the cloud purge, it is also trying to purge the platform assets from the cloud |
| 5.3.6_14APR2022 | |
| 12168 | Project create requests are failing - Conversion failed when converting from a character string to uniqueidentifier. |
| 12170 | Issue with source folder access in the S3 connector- issue in converting the file path in S3Conenctor (3E6-29CE7120-007E). |
| 12031 | Project Search getting timed out within the Search filter (339-2995C35C-0029) |
| 12049 | Drag and drop of eBIN is not working when the browser widget is absent in workspace. |

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| 12068 | Issue with the Category widget while the Browse widget is absent in the workspace(1B2-29B1DB8F-002A) |
| 12073 | Issue with AE project, it will create a project version in eMAM without any storage or asset info(347-29B10E15-001D) |
| 12099 | Issue with first time launching of eMAM extension in Adobe premiere panel. |
| 12100 | GetArchiveQueueDetails- Execution Timeout Expired. The timeout period elapsed prior to completion of the operation, or the server is not responding (03E-2999656E-0009) |
| 12114 | Issue with Stitch delivery get stuck at processing(1AA-29C46E6D-002B) |
| 12117 | Issue with the Premiere panel downloaded from the "My Accounts" page(252-29B29C5E-0036) |
| 12124 | Issue with the Premiere export while empty sequences are present in the project. |
| 12128 | Separate log for SigCLI upload and download in MAC failed in premiere panel. |
| 12129 | Separate log for SigCLI upload and download in MAC failed in AEFT panel. |
| 12145 | Issues with Cloud upload using S3 connector (3E6-29CE7120-007E). |
| 5.3.7_03MAY2022 | |
| 12069 | Issue with the category widget, asset can't be removed using "Remove Assets from category"(3DE-29B13585-001F) |
| 11841 | Issue with file name in Elemental ingest (250-28D055AF-0044) |
| 5.3.8_03JUN2022 | |
| 12290 | Web download all changes to avoid the folder selection option. |
| 12212 | Issue with the message displayed , when a project is tried to check out. |
| 12217 | Issue with import from the Premiere panels using the Link option (091-29F42DCC-00BF). |
| 12219 | Issue with the installation of panels on BigSur OS (26C-29E9BB24-0067). |
| 12226 | Issue with the eSend feature that the end-user clicks the View button in the email received then the Play button and other buttons are unresponsive. (1B5-29E8499F-005A). |
| 12227 | Issue with the History button in Asset State in Reports, when clicking on the buttons they don't respond(0FD-2A052B1A-005F). |
| 12229 | Issue with first time launching of AFT, that under panel setting a ok button and cancel button is present under dashboard tab without any message. |
| 12232 | Issue with watch folder ingest using Capella. |

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| 12235 | Issue with AEFT , Sig Cli export is not working when file name starts with 'n'. |
| 12236 | Issue with project import options pop up is not hiding after showing assets in uploading status in AEFT. |
| 12243 | Issue with Premiere , Sig Cli export is not working when file name starts with 'n'. |
| 12244 | Issue with web downloading feature (014-2A10EEB8-0024). |
| 12272 | Issue with premiere, when panel configurations were deleted/ renamed and then relaunched it doesn't ask for username and password for eMAM panel. |
| 12273 | Issue with premiere , in panel setting export format and export preset drop down is not working. |
| 11981 | Error while exporting from After Effects Panel : "Error while uploading to s3. UriParameterError: Expected uri parameter" (3A3-297347A5-004C). |
| 12097 | Issue with checkout name in eMAM premiere panel. |
| 12187 | Issue with premiere panel, when a force checked in is done an alert message box is displayed without any message. |
| 12203 | Issue with Premiere eMAM panel "save as" option - for the first time the choose folder for browsing the location is not opening in window. |
| 12302 | Issue with premiere project that after force check in of project the version changes from premiere to eMAM. |
| 12308 | Issue with downloading assets - Unable to download assets having the bullet symbol in the filename (1B5-29E8499F-005A). |
| 12279 | API Endpoint value is not getting reflected in the super admin console for Capella transcode server. |
| 12210 | Sidcar XML Ingest - Execution Timeout Expired. The timeout period elapsed prior to completion of the operation. |
| 12211 | Issue with active state of lock in eMAM panel when a project is in check out state. |
| 5.3.9_24JUN2022 | |
| 12171 | Issue with submitting delivery jobs-attempting delivery using Ateame transcoder, the asset would be in Processing status with a progress of 0%(071-29DEEDF4-0015) |
| 12344 | Issue with the eShare feature, even download option disabled, the "Web Download" button is available in the eShare window.(291-2A438EDC-0008) |
| 12348 | Delivery service error - NetXCodeWrapper: NetX_SubmitJob():Could not load file or assembly 'Microsoft.Practices.EnterpriseLibrary.Logging, Version=4.1.0.0, |
| 12351 | Issue with export and importing of new assets with file name consist of '_' |

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| 12314 | Issue with Premiere, asset importing which exist in both cloud and storage |
| 12317 | Issue while updating the Capella transcode response status to eMAM DB. |
| 12318 | Issue with premiere panel that resetting of frame rate to original, instead of interpreted frame rate set by user before export |
| 12307 | Issue with Stitch delivery, failing if sequence name contains '&' |
| 5.3.10_25JUL2022 | |
| 12382 | Issue with exporting a project using the Premiere panel, Offline assets getting picked up for panel export.(2C2-2A574188-0069) |
| 12387 | Issue with project assets, are not getting deleted properly. |
| 12398 | Importing of SRT file which contains Hebrew characters are not recognized in Transcript widget. |
| 12371 | Issue with "Today-n" options in Date pop-up controls in Advanced filter search. |
| 12376 | issue with the eShare feature, "Web Download" option available even when download option is disabled in eShare(01A-2A584807-0077) |
| 12327 | Issue with Search filter showing uncategorized if the browse widget is in Category mode. |
| 12331 | Issue while ingesting a duplicate file into eMAM to the same category using eFeeder and web uploader (1BB-2A365E73-0083) |
| 12343 | Issue with changing the column heading from Asset ID to Asset_ID to match the upload template |
| 12260 | Issues with the Lambda archive while archiving more than 10 files (272-29FEECD5-003C) |
| 12317 | Issue while updating the Capella transcode response status to eMAM DB. |
| 12322 | Issue with Web download all - Unable to download assets having nonprintable characters in the filename |
| 12335 | Issue with Premiere project showing eMAM icon |
| 12336 | Issue with advanced search option, that the keyword is not populating in search bar after we search in advanced search option |
| 12368 | Issue with project Version Type getting changed from After effects to Premiere when Force-checking-out an After effects project |
| 12369 | Issue with AFT "Delete localized assets from workstation" option |
| 12384 | Issue with exporting a project using the AFT panel, Offline assets getting picked up for panel export. |

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| 12399 | Issue with exporting a long name asset leads to the mismatch of alignment in exporting window of premiere panel |
| 12400 | Issue with exporting a long name asset leads to the mismatch of alignment in exporting window of AFT panel |
| 12361 | Issue with Force check in of a premiere project having different versions(297-2A4F2950-002C) |
| 5.3.11_16SEP2022 | |
| 12298 | Issue with the preview of image files in the list of assets in the eSend preview window (075-2A2101F1-008E) |
| 12383 | Issue with premiere, sequence with same name under same category is getting exported to eMAM |
| 12385 | Issue with AFT, Composition with same name under same category is getting exported to eMAM |
| 12401 | Issue with the Long name assets localization in AFT panel |
| 12402 | Issue with the Long name assets localization in Premiere panel |
| 12407 | Issue with preview of assets send through eSend option |
| 12410 | Issue with the approval feature.(003-2A717CF5-002B) |
| 12417 | Issue with DeskLink registration failing in MAC workstations. |
| 12420 | Bulk metadata import via excel fails with metadata field value having more than 4000 characters (136-2A715A3E-0029) |
| 12421 | Issue with AFT and Premiere that icon is not showing properly for eMAM projects under assets tab |
| 12429 | Archive threshold in storage profile and immediate archive not working for Lambda archive. |
| 12436 | Panel SDK download is happening from the Director web.config url instead of the server component url. |
| 12458 | Subclip delivery failed for lambda restore while trying to deliver the asset exist only in the archive.(3BB-2A8E4C7E-00E7) |
| 12459 | CRITICAL: eMAMService:GenerateSignedURL(): Column 'HighResCloudStorageType' does not belong to table . |
| 12460 | Issue with Project and Project Version widget time-out while retrieving the data(2F2-2A8E49A1-00E6) |
| 12465 | Issue with History widget, shows broken image under Action column |
| 12467 | Triggering the update asset location option for the assets which exist in the cloud initiating the asset purge (1FD-2A97D857-003D) |

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| 12468 | Deleting the failed restore entry makes the restore of objects (1FD-2A97D857-003D) |
| 12475 | Issue with the entries in dashboard when an asset update location is done. |
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GET HELP

For more information and assistance, please contact eMAM Technical Support at support@emamonline.com